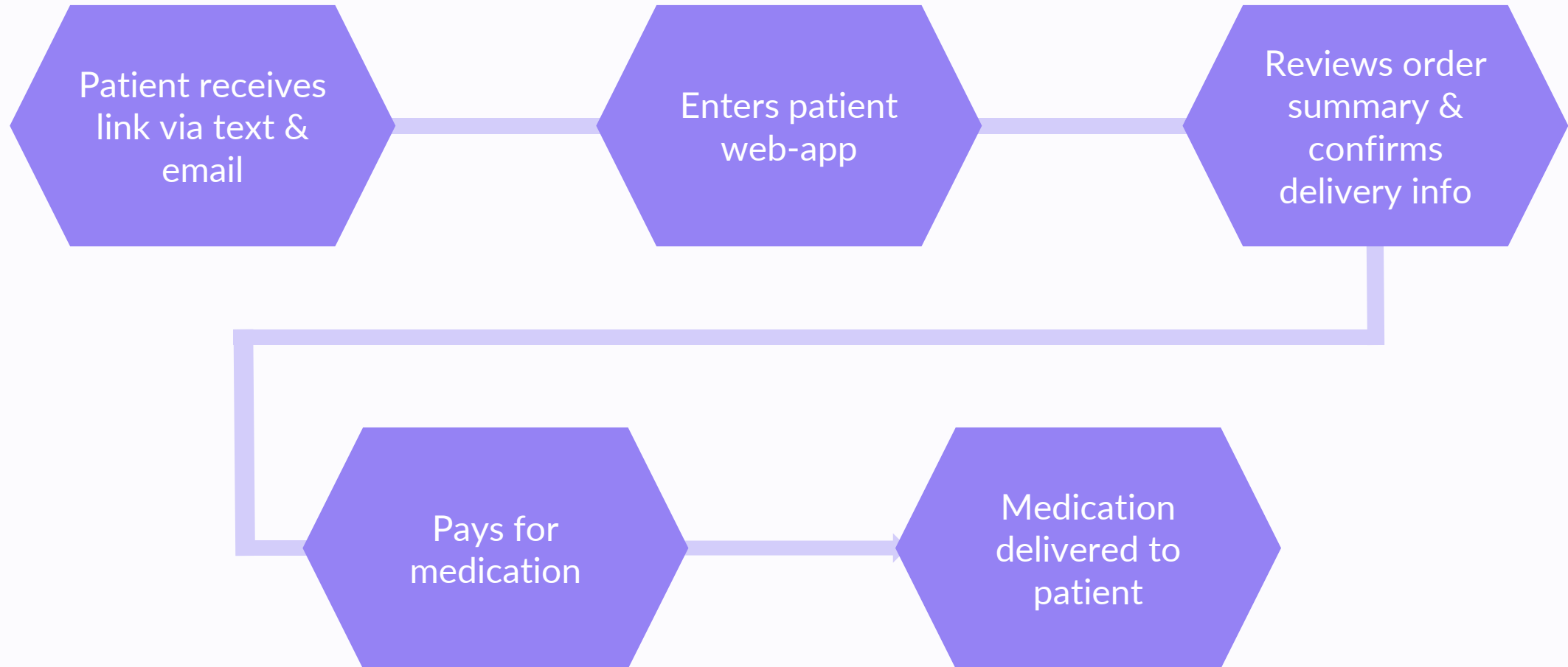
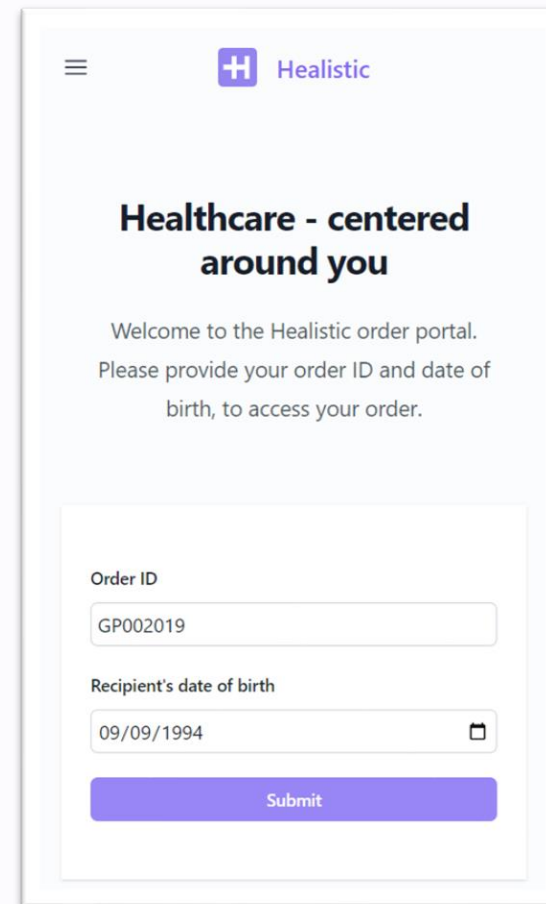
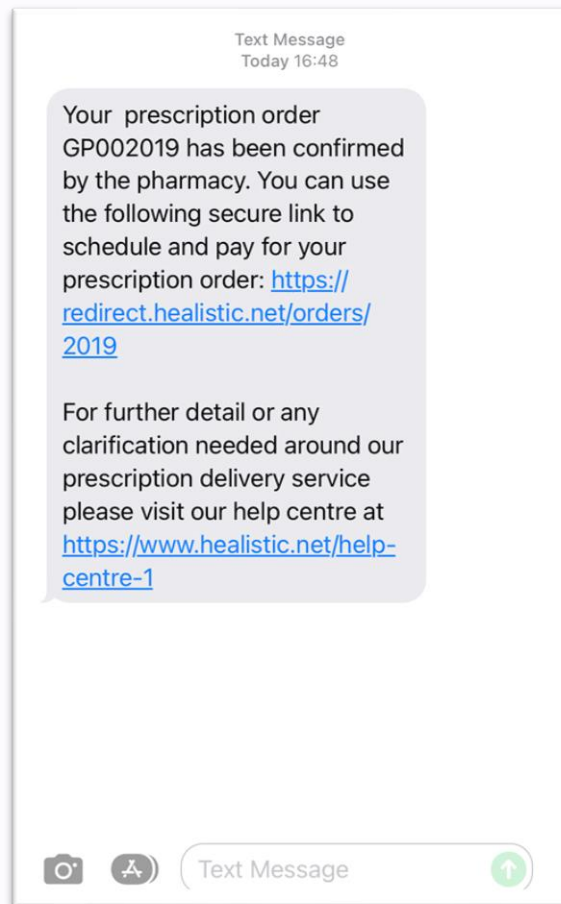


+Healistic

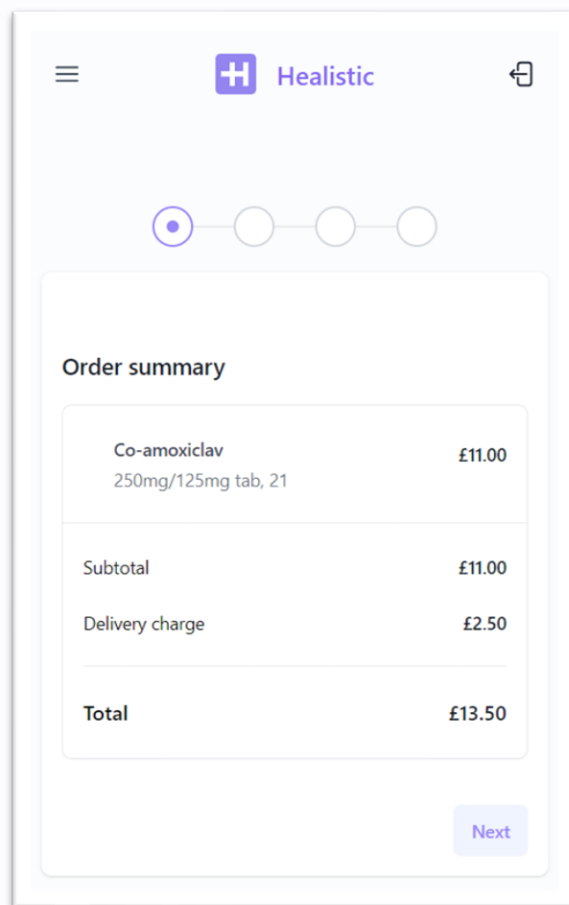
Patient Journey



1. Patient receives a text message with a payment link from Healistic and logs into patient web-app with their Order ID and Date of Birth (D.O.B)



2. Order summary with total charge for prescription



The amount billed for all medication consists of:

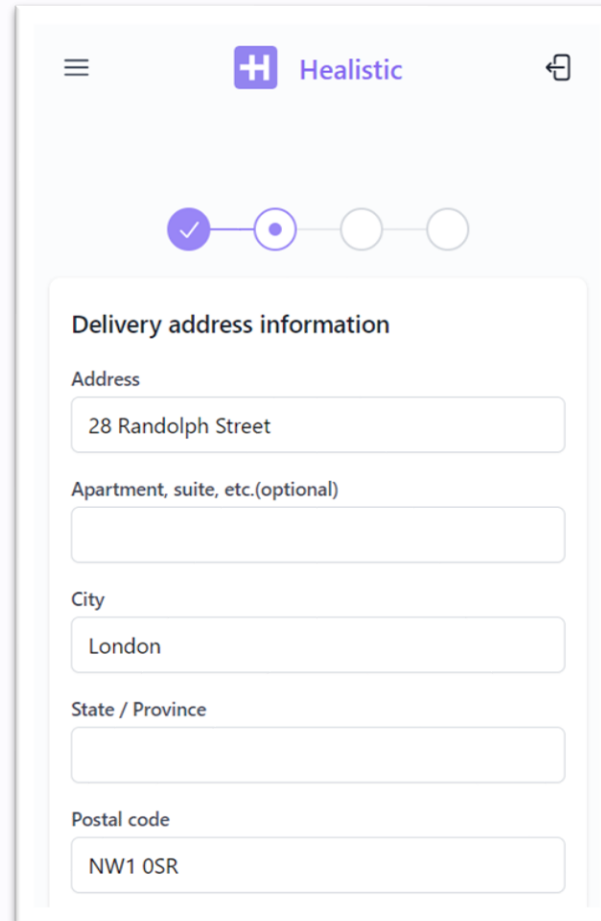
Cost of the medication
prescribed (incl. dispensing fee)



£2.50 delivery fee

Note: Prices are for graphical illustration purposes only

3. Patient inputs desired delivery address (i.e., home, workplace, hotel)

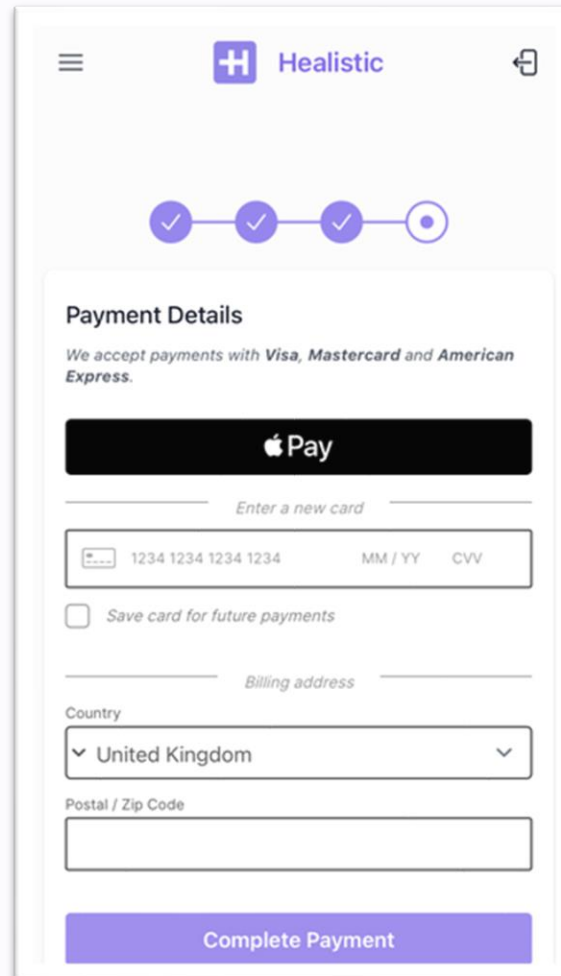


The screenshot displays a mobile application interface for 'Healistic'. At the top, there is a navigation bar with a menu icon, the 'Healistic' logo, and a share icon. Below the navigation bar is a progress indicator consisting of four circles connected by a line; the first circle is filled with a checkmark, indicating the current step. The main content area is titled 'Delivery address information' and contains several input fields: 'Address' (with the text '28 Randolph Street'), 'Apartment, suite, etc.(optional)' (empty), 'City' (with the text 'London'), 'State / Province' (empty), and 'Postal code' (with the text 'NW1 0SR').

4. Patient chooses delivery slot for medication at their convenience

The image shows a mobile application interface for Healistic. At the top, there is a menu icon, the Healistic logo, and a share icon. Below this is a progress bar with four steps: the first two are completed (indicated by checkmarks), the third is the current step (indicated by a dot), and the fourth is pending (indicated by an empty circle). The main content area displays a date range of '15 July - 21 July'. Underneath, there are two time slots available for selection: '17:00 - 19:00' and '19:00 - 20:00', each with a price tag of '£2.50'. Below the time slots, there are two date options: 'Friday, 19/07/2024' and 'Saturday, 20/07/2024', each with a dropdown arrow. At the bottom of the screen, there are two buttons: 'Back' and 'Next'.

5. Instant payment via credit card, Apple Pay or Google Pay



The image shows a mobile app interface for Healistic. At the top, there is a menu icon, the Healistic logo, and a share icon. Below this is a progress bar with four circles; the first three are filled with a checkmark, and the fourth is empty. The main section is titled "Payment Details" and includes the text "We accept payments with Visa, Mastercard and American Express." Below this is a black button with the Apple Pay logo. Underneath is a section titled "Enter a new card" with a card number field (1234 1234 1234 1234), a month/year field (MM / YY), and a CVV field. There is a checkbox labeled "Save card for future payments". Below this is a section titled "Billing address" with a "Country" dropdown menu (set to "United Kingdom") and a "Postal / Zip Code" field. At the bottom is a large purple button labeled "Complete Payment".

Healistic

Payment Details

We accept payments with Visa, Mastercard and American Express.

Apple Pay

Enter a new card

1234 1234 1234 1234 MM / YY CVV

☐ Save card for future payments

Billing address

Country

United Kingdom

Postal / Zip Code

Complete Payment

6. Medication fulfilment & delivery



Secure & Discreet Delivery

- ✓ The prescription is directly fulfilled via Healistic's pharmacy and logistics network and **delivered to the patient within 2 hours** in central London (and 24 hours UK-wide).
- ✓ The patient must receive the delivery in-person and will be asked to either **present a 4-digit code** (that we will send them via text message) or **D.O.B** (for London deliveries only)
- ✓ Safeguarding is our highest priority, so the rider will not hand over the medication until they receive the patient's unique code / D.O.B
- ✓ Our friendly logistics team & partners are **fully vetted and trained**
- ✓ We deliver medication in **non-descript tamper-proof packaging**

+Healistic

We look forward to supporting your doctors and patients.